



NOTICE OF IMPLEMENTATION OF NON-REFUNDABLE FEES* RELATING TO EVALUATION OF FOREIGN QUALIFICATIONS EFFECTIVE FROM 1 JULY 2023

The public is hereby notified that effective from 1 July 2023, SAQA will no longer refund any evaluation fees, or parts thereof, in respect of the services set out in SECTION A below.

SAQA will only refund fees applicable to the services in SECTION B.

SAQA provides a foreign qualifications evaluation and advisory service in accordance with Section 13(1)(m) of the National Qualifications Framework (NQF) Act. The service is provided on a non-profit, cost recovery basis, without external funding support.

SECTION A

NOTE: SAQA screens the compliance of all applications, and the fee is applicable to this function and thus is non-refundable. SAQA does not accept non-compliant applications and the associated fees shall not be refunded. The applicants shall be afforded thirty (30) calendar days to remedy non-compliance.

Non-compliant applications do not qualify for a refund. Application fees shall be forfeited.

1. Screening fee

R320-00

2. Evaluation:

One (first) qualification submitted: R1700-00

Each subsequent qualification submitted: R850-00

Notes:

- External bodies often charge SAQA a fee for confirmation of the authenticity of individual awards. SAQA will inform the applicants of such additional costs, where applicable, as these costs will also be for the applicant's account.
- SAQA strives to deliver results as quickly as possible. The process is, however, often delayed by foreign bodies not providing prompt responses.

SECTION B

1. First and Second Appeal (Stage 1 and Stage 2):

As SAQA makes provision for an appeal where the applicant is dissatisfied with the outcome of the evaluation done by SAQA. The cost for the first appeal (Stage 1) is R2190-00 and for Stage 2 is R3280-00 and will be refunded if the outcome of the appeal is in favour of the appellant and leads to the amendment of the original recognition. The refund must be requested within a period of six (6) months of the date of issue of the evaluation outcome to the applicant.

2. Duplicate Payments

Where the applicant has made a duplicate payment through the Paygate application, SAQA will refund the double charge where the applicant applies for refund and provides the proof of double payment is provided to SAQA.

3. Applying for the wrong service

Where an applicant has applied for the evaluation of a national verification (South African Qualification) and followed the processes and made payment for the evaluation of a foreign qualification, SAQA may consider refunding the applicant, minus the administration fee of **R450.00**

Requests for refunds in terms of Section B herein should be submitted, with evidence, to dfqeas@saqa.co.za.

*Fees are determined by the Board and may be reviewed