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SOUTH AFRICAN QUALIFICATIONS AUTHORITY RESPONSES TO QUESTIONS FROM BIDDERS FOR THE ADVERTISED TENDERS CLOSING ON 2019 AUGUST 01 AND TENDER CLOSED ON 28 MARCH 2019

No	Bidder's Question	SAQA's Response
1	<p>SAQA 0002/19 Question 1</p> <p>Please may you provide formal feedback on the above tender from March</p>	<p>Provision of a Media Monitoring and Tracking Service (including support) for the South African Qualifications Authority closed on 28 March 2019. Procurement committee approved on 05 July 2019. Once all process are finalized the formal communication will be communicated on SAQA website</p>
2	<p>Question 2</p> <p>I'd like to find out when you will be awarding the above mentioned tender, please?</p>	<p>SBD 7.2 and letter of acceptance in process of obtaining CEO signature. Once all process are finalized the formal communication will be communicated on SAQA website.</p>
3	<p>SAQA 0003/19 DFA Question 1</p>	<ul style="list-style-type: none"> • Currently these are not utilised but will be in the future, therefore they were included in the tender. • Yes, software costs are part of these costs.

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	<p>1. With regards to the following existing software; kindly advise the purpose and for which module are these being used. Will further enhancement/development be required with regards to them? If yes then please detail the required scope of enhancement in detail against each of the below.</p> <ul style="list-style-type: none"> _Business Intelligence – Manager _SAGE CRM 100 and 2 user _Business Integrator <p>2. With regards to: _New products or add-on modules (including installation, testing and production) Kindly confirm if the software costs need to be included.</p> <p>3. Kindly confirm the support and maintenance is only on time and material and not inclusive of any standard monthly fixed SLA?</p>	<ul style="list-style-type: none"> • Standard monthly with additional support as and when required.
4	<p>SAQA 0004/19 DFA</p> <p>Question 1</p> <p>Please advise with regards to the below:</p> <ol style="list-style-type: none"> 1) The brands of the units to be serviced. 2) The age of the units 3) The type of refrigerant used on the units 	<ol style="list-style-type: none"> 1. The brands of the units to be serviced are Carrier, Airwell, Jet Air, Infinity, LG, Daiken and Samsung. 2. The chiller unit is around 15 years old and the stand alone air cons from 2008 onwards. 3. The type of refrigerant used on the units are R 410 and the chiller unit uses R 507

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5	<p>Question 2</p> <p>Kindly advise if the CIDB Certificate relevant as it relates to construction and the requirement id for HVAC.</p>	<ul style="list-style-type: none"> Must be registered in terms of Mechanical Engineering (ME) Grade designation Level two (2) at least or above
6	<p>SAQA 0005/19 IT</p> <p>Question 1</p> <p>With Reference to Page 4 of your Document 4. SCOPE OF WORK AND REQUIREMENTS 4.1 The LAN and WAN security service must match or improve the functionality of the current LAN and WAN security service setup and must include the following minimum requirements: 4.1.1 Configuring, maintenance and monitoring of firewall;</p> <p>Our Question to you is what type of Firewall is currently installed (Name of Firewall Required)</p> <p>Question 2</p> <p>The SLA between SAQA and Internet Service Provider</p> <p>Question 3</p> <p>How many available IPs</p> <p>Question 4</p> <p>What proxy is SAQA using?</p>	<ol style="list-style-type: none"> The firewall uses iptables on a Centos 7 VM hosted in on our VMWare infrastructure. 95% uptime Our network is a /22 subnet (1024 IPs) Squid

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Approval of Bid responses:

Signature: J.P. Thoms

Name: JEREMY THOMAS

Date: 31 July 2019

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