

## **REQUEST FOR BID**

The South African Qualifications Authority (SAQA) invites all interested parties to submit bids for requirements stipulated below:

	stipulated below:			
DOCUMENT NUMBER:	SAQA 0002/17 DFA			
RFB ISSUE DATE:	13 October 2017			
RFB CLOSING DATE AND TIME:	02 November 2017; 11h00			
RFB VALIDITY PERIOD	90 Days (from RFB closing date)			
DESCRIPTION:	Provision of Security Services to the South African Qualifications Authority (SAQA)			
PERIOD	Thirty six (36) months			
NON-COMPULSORY BRIEFING SESSION	Non-Compulsory Information Session:  20 October 2017 at 10:00  South African Qualifications Authority, SAQA House Building,  1067, Arcadia Street, Hatfield, Pretoria			
RESPONSES TO THIS RFB SHOULD BE FORWARDED TO:	Physical Address for Hand Delivery:  Tender Box located at reception, SAQA House Building,1067,  Arcadia Street, Hatfield, Pretoria, 0083			
ENQUIRY	Mr. Walter Maleyana  E-Mail Address: tenders@saqa.co.za  Tel: (012) 431 5062			

## **TABLE OF CONTENTS**

INVITATION TO BID (SBD 1)	3
BIDDING STRUCTURE	6
DECLARATION OF INTEREST (SBD 4)	10
DECLARATION OF BIDDER'S PAST SCM PRACTICES (SBD 8)	14
CERTIFICATE OF INDEPENDENT BID DETERMINATION (SBD 9)	16
GENERAL CONDITIONS OF CONTRACT (GCC)	19
SECTION 2: BID REQUIREMENTS AND SPECIAL BID CONDITIONS	36
BID REQUIREMENTS	36
SPECIAL CONDITIONS OF TENDER AND CONTRACT	40
SECTION 3: TERMS OF REFERENCE	52
DUTIES FOR PERSONNEL	62
SECTION 4: EVALUATION CRITERIA	67
SECTION 5: PRICE SCHEDULE AND B-BBEE	70
TOTAL COST OF OWNERSHIP PRICING SCHEDULES SBD 3.1	70
PREFERENCE POINTS CLAIM IN TERMS OF PPR 2017 (SBD 6.1)	72

## SECTION 1: INVITATION TO BID AND BIDDER'S PARTICULARS

## **INVITATION TO BID (SBD 1)**

## PART A INVITATION TO BID

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE SOUTH AFRICAN QUALIFICATIONS AUTHORITY					
BID NUMBER:	SAQA 0002/17 DFA	CLOSING DATE:	02 November 2017	CLOSING TIME:	11:00
DESCRIPTION	PROVISION OF SEC	URITY SERVICES TO	THE SOUTH AFRICA	N QUALIFICATION	IS AUTHORITY
THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).					

BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT:

OUTH AFRICAN QUALIFICATIONS AUTHORITY					
SAQA HOUSE BUILDING, 1067, A	SAQA HOUSE BUILDING,1067, ARCADIA STREET,				
HATFIELD, PRETORIA,					
0083					
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE	NUMBER			
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE	NUMBER			
E-MAIL ADDRESS		1			
VAT REGISTRATION NUMBER					
	TCS PIN:	OR CSD No:			
B-BBEE STATUS LEVEL	Yes	B-BBEE STATUS Ye	:S		
VERIFICATION CERTIFICATE		LEVEL SWORN			
[TICK APPLICABLE BOX]	□No	AFFIDAVIT No	)		
IF YES, WHO WAS THE					

	AN ACCOUNTING ACT (CCA)	G OFFICE	R AS CONTE	MPLATED I	N THE CLOSE CC	RPORATION
	ACCREDITATION	SYSTEM	1 (SANAS)	EDITED B	BY THE SOUTI	H AFRICAN
		AUDITOR				
_						
		N AFFIC	PAVIT(FOR E	EMEs& QSE	Es) MUST BE SU	BMITTED IN
□Yes	□No		BASED	SUPPLIER		□No
[IF YES ENC	CLOSE PROOF]		OFFERED?		BELOW]	
			DATE			
					1	
V DE DIDECT	ED TO:	TECHN	,	,	V DE DIDECTED T	0.
	ED 10:					
		CONTA	CT PERSON			Bergen
Mr. Walter	· Maleyana	TELEPI	HONE NUMBE	ER	(012) 431 5081	
(012) 431 5	5062	FACSIN	MILE NUMBER	2	(012) 431 5061	
(012) 431 5	5061	E-MAIL	ADDRESS		abergen@saqa	ı.co.za
tenders@s	saqa.co.za					
	CATION CERENCE POINT  Yes  [IF YES ENCO  YES  AY BE DIRECT  SAQA  Mr. Walter  (012) 431 :  (012) 431 :	ACT (CCA)  A VERIFICATION ACCREDITATION  A REGISTERED A NAME:  CATION CERTIFICATE/SWORE  ENCE POINTS FOR B-BBEEJ  Yes No  [IF YES ENCLOSE PROOF]	ACT (CCA)  A VERIFICATION AGE ACCREDITATION SYSTEM A REGISTERED AUDITOR NAME: CATION CERTIFICATE/SWORN AFFICE PENCE POINTS FOR B-BBEE]  Yes No  [IF YES ENCLOSE PROOF]  AY BE DIRECTED TO: TECHN SAQA CONTA Mr. Walter Maleyana TELEPI (012) 431 5062 FACSIN (012) 431 5061 E-MAIL	ACT (CCA)  A VERIFICATION AGENCY ACCR ACCREDITATION SYSTEM (SANAS)  A REGISTERED AUDITOR  NAME:  CATION CERTIFICATE/SWORN AFFIDAVIT(FOR EXERCE POINTS FOR B-BBEE)  ARE YOU A BASED FOR THE //SERVICES  [IF YES ENCLOSE PROOF]  DATE  TOTAL BI (ALL INCLU AY BE DIRECTED TO: TECHNICAL INFORM SAQA CONTACT PERSON  Mr. Walter Maleyana TELEPHONE NUMBER (012) 431 5062 FACSIMILE NUMBER (012) 431 5061  E-MAIL ADDRESS	ACT (CCA)  A VERIFICATION AGENCY ACCREDITED E ACCREDITATION SYSTEM (SANAS)  A REGISTERED AUDITOR  NAME:  CATION CERTIFICATE/SWORN AFFIDAVIT(FOR EMES& QSIZENCE POINTS FOR B-BBEE]  Yes No BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS  [IF YES ENCLOSE PROOF] OFFERED?  TOTAL BID PRICE (ALL INCLUSIVE)  Y BE DIRECTED TO: TECHNICAL INFORMATION MASSAQA CONTACT PERSON  Mr. Walter Maleyana TELEPHONE NUMBER  (012) 431 5062 FACSIMILE NUMBER  (012) 431 5061 E-MAIL ADDRESS	ACT (CCA)  A VERIFICATION AGENCY ACCREDITED BY THE SOUTH ACCREDITATION SYSTEM (SANAS)  A REGISTERED AUDITOR  NAME:  CATION CERTIFICATE/SWORN AFFIDAVIT(FOR EMES& QSEs) MUST BE SUBJECTED FOR THE GOODS //SERVICES //WORKS [IF YES ANSWER BELOW]  IF YES ENCLOSE PROOF]  OFFERED?  DATE  TOTAL BID PRICE (ALL INCLUSIVE)  Y BE DIRECTED TO:  TECHNICAL INFORMATION MAY BE DIRECTED TO:  SAQA  CONTACT PERSON  Mr. Andre van  Mr. Walter Maleyana  TELEPHONE NUMBER  (012) 431 5061  E-MAIL ADDRESS  ARE YOU A FOREIGN   BASED SUPPLIER   Yes   Yes    TOTAL BID PRICE (ALL INCLUSIVE)  WITH AND ALL INFORMATION MAY BE DIRECTED TO:  SAQA (012) 431 5061  E-MAIL ADDRESS  ABERGRAPHOSA  ACCREDITED BY THE SOUTH ACCREDITED BY T

# PART B TERMS AND CONDITIONS FOR BIDDING

#### 1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED-(NOT TO BE RE-TYPED) OR ONLINE
- 1.3. BIDDERS MUST REGISTER ON THE CENTRAL SUPPLIER DATABASE (CSD) TO UPLOAD MANDATORY INFORMATION NAMELY: (BUSINESS REGISTRATION/ DIRECTORSHIP/ MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS; AND BANKING INFORMATION FOR VERIFICATION PURPOSES). B-BBEE CERTIFICATE OR SWORN AFFIDAVIT FOR B-BBEE MUST BE SUBMITTED TO BIDDING INSTITUTION.
- 1.4. WHERE A BIDDER IS NOT REGISTERED ON THE CSD, MANDATORY INFORMATION NAMELY: (BUSINESS REGISTRATION/ DIRECTORSHIP/ MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS MAY NOT BE SUBMITTED WITH THE BID DOCUMENTATION. B-BBEE CERTIFICATE OR SWORN AFFIDAVIT FOR B-BBEE MUST BE SUBMITTED TO BIDDING INSTITUTION.
- 1.5. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER LEGISLATION OR SPECIAL CONDITIONS OF CONTRACT.

#### 2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A

	SEPARA	TE PROOF OF TCS / PIN / CSD NUMBER.			
2.6		WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD			
	NUMBER MUST BE PROVIDED.				
3.	QUESTIC	QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS			
3.1.	IS THE B	BIDDER A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA	(RSA)? YES NO		
3.2.	DOES TH	HE BIDDER HAVE A BRANCH IN THE RSA?	☐ YES ☐ NO		
3.3.	DOES TH	HE BIDDER HAVE A PERMANENT ESTABLISHMENT IN THE I	RSA? YES NO		
3.4.	DOES TH	HE BIDDER HAVE ANY SOURCE OF INCOME IN THE RSA?	☐ YES ☐ NO		
			REQUIREMENT TO OBTAIN A TAX COMPLIANCE STATUS /		
TAX ABO		ANCE SYSTEM PIN CODE FROM THE SOUTH AFRICAN REV	'ENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3		
ADU	VE.				
	NR: FAILU	JRE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY	PENDER THE RID INVAI ID		
	William.	ME TO TROUBLANT OF THE TOTAL THE TOT	REPORT THE DID INTERES.		
ı	BIDDING STRUCTURE				
	DIDDIN	G STRUCTURE			
	1.1	G STRUCTURE  Bidding Entity Type:			
	1.1		<i>i</i> ith an 'X':		
	1.1	Bidding Entity Type:	∕ith an 'X':		
	1.1 Ind	Bidding Entity Type:  dicate the type of Bidding structure by marking w	/ith an 'X':		
	1.1 Ind	Bidding Entity Type:  dicate the type of Bidding structure by marking was a lindividual Bidder	vith an 'X':		
	1.1 Ind 1 2 3	Bidding Entity Type:  dicate the type of Bidding structure by marking was Individual Bidder  Joint Venture  Consortiums	vith an 'X':		
	1.1 Ind 1 2 3	Bidding Entity Type:  dicate the type of Bidding structure by marking was Individual Bidder  Joint Venture  Consortiums  Individual Bidders:	vith an 'X':		
	1.1 Ind 1 2 3	Bidding Entity Type:  dicate the type of Bidding structure by marking was Individual Bidder  Consortiums  Individual Bidders:  Individual Bidders:	vith an 'X':		
	1.1 Ind 1 2 3	Bidding Entity Type:  dicate the type of Bidding structure by marking was Individual Bidder  Joint Venture  Consortiums  Individual Bidders:  Individual Bidders:  Name of Bidder	vith an 'X':		
	1.1 Ind 1 2 3	Bidding Entity Type:  dicate the type of Bidding structure by marking was Individual Bidder  Consortiums  Individual Bidders:  Individual Bidders:	vith an 'X':		
	1.1 Ind 1 2 3 If in 1	Bidding Entity Type:  dicate the type of Bidding structure by marking was Individual Bidder  Joint Venture  Consortiums  Individual Bidders:  Individual Bidders:  Name of Bidder	vith an 'X':		
	1.1 Ind 1 2 3 If in 1 2	Bidding Entity Type:  dicate the type of Bidding structure by marking was Individual Bidder  Joint Venture  Consortiums  Individual Bidders:  Individual Bidders:  Name of Bidder  Registration Number	vith an 'X':		
	1.1 Ind 1 2 3 If in 1 2 3	Bidding Entity Type:  dicate the type of Bidding structure by marking was Individual Bidder  Joint Venture  Consortiums  Individual Bidders:  Individual Bidders:  Name of Bidder  Registration Number  Vat registration Number	vith an 'X':		

7	Email address	
8	Postal Address	
9	Physical Address	
10	Tax Registration Number	

#### 1.3 Joint Ventures:

If J	If Joint Venture or Consortium, indicate the following for the PRIME BIDDER		
1	Name of <i>Prime Bidder</i> organisation		
2	Registration Number		
3	Vat registration Number		
4	Contact Person		
5	Telephone Number		
6	Fax Number		
7	Email address		
8	Postal Address		
9	Physical Address		
10	Tax Registration Number		

If J	If Joint Venture or Consortium, complete for each PARTNER involved in the bid		
Par	Partner 1		
1	Name of Partners		
2	Registration Number		
3	Vat registration Number		
4	Contact Person		
5	Telephone Number		

6	Fax Number	
7	Email address	
8	Postal Address	
9	Physical Address	
10	Tax Registration Number	

Par	tner 2	
1	Name of Partners	
2	Registration Number	
3	Vat registration Number	
4	Contact Person	
5	Telephone Number	
6	Fax Number	
7	Email address	
8	Postal Address	
9	Physical Address	
10	Tax Registration Number	

Par	Partner 3		
1	Name of Partners		
2	Registration Number		
3	Vat registration Number		
4	Contact Person		
5	Telephone Number		
6	Fax Number		

7	Email address	
8	Postal Address	
9	Physical Address	
10	Tax Registration Number	

Par	tner 4	
1	Name of Partners	
2	Registration Number	
3	Vat registration Number	
4	Contact Person	
5	Telephone Number	
6	Fax Number	
7	Email address	
8	Postal Address	
9	Physical Address	
10	Tax Registration Number	

#### **DECLARATION OF INTEREST (SBD 4)**

- 1. Any legal person, including persons employed by the state¹, or persons having a kinship with persons employed by the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid (includes an advertised competitive bid, a limited bid, a proposal or written price quotation). In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons employed by the state, or to persons connected with or related to them, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority where-
  - the bidder is employed by the state; and/or
  - the legal person on whose behalf the bidding document is signed, has a relationship with persons/a person who are/is involved in the evaluation and or adjudication of the bid(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and or adjudication of the bid.
- 2. In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

a)	Full Name of bidder or his or her	
	representative:	
b)	Identity number	
c)	Position occupied in the Company director,	
	trustee, shareholder², member):	
d)	Registration number of company,	
	enterprise, close corporation, partnership	
	agreement or trust:	
e)	Tax Reference Number:	
f)	VAT Registration Number	

South African	Qualifications Authority	7 (	SAQ	A 0002	/17	DFA)
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2.6 The names of all directors / trustees / shareholders / members, their individual identity numbers, tax reference numbers and, if applicable, employee / PERSAL numbers must be indicated in paragraph 3 below.

<sup>1</sup>"State" means – (a) any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No. 1 of 1999); (b) any municipality or municipal entity; (c) provincial legislature; (d) national Assembly or the national Council of provinces; or (e) Parliament.

<sup>2</sup>"Shareholder" means a person who owns shares in the company and is actively involved in the management of the enterprise or business and exercises control over the enterprise.

2.7 Are you or any person connected with the bidder presently employed by the state? If so, furnish the following particulars:

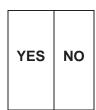
YES NO

- a) Name of person / director / trustee / shareholder/ member:
- b) Name of state institution at which you or the person connected to the bidder is employed :
- c) Position occupied in the state institution:
- d) Any other particulars

2.8 If you are presently employed by the state, did you obtain the appropriate authority to undertake remunerative work outside employment in the public sector?

YES NO

2.8.1 If yes, did you attach proof of such authority to the bid document? (Note: Failure to submit proof of such authority, where applicable, may result in the disqualification of the bid. If no, furnish reasons for non-submission of such proof



2.9 Did you or your spouse, or any of the company's directors / trustees / shareholders / members or their spouses conduct business with the state in the previous twelve months? If so, furnish particulars:



2.10	Do you, or any person connected with the bidder, have any
	relationship (family, friend, other) with a person employed by the
	state and who may be involved with the evaluation and or
	adjudication of this bid? If so, furnish particulars.

YES NO

2.11 Are you, or any person connected with the bidder, aware of any relationship (family, friend, other) between any other bidder and any person employed by the state who may be involved with the evaluation and or adjudication of this bid? If so, furnish particulars.

|--|

2.12 Do you or any of the directors / trustees / shareholders / members of the company have any interest in any other related companies whether or not they are bidding for this contract? If so, furnish particulars:

YES NO
--------

#### 3 Full details of directors / trustees / members / shareholders

Full Name	Identity Number	Personal Income Tax Reference Number	State Employee Number / Persal Number

_	Pos	sition	<u> </u>		Name	of bidder	<u> </u>
	Sigr	nature			1	Date	
THIS	DECLARATION F	PROVE TO BE FA	LSE.				
CORF	RECT. I ACCEPT	THAT THE STAT	E MAY REJEC	T THE	BID OR ACT	AGAINST	ME SHOULD
CERT	IFY THAT THE	INFORMATION	FURNISHED	IN P	PARAGRAPHS	2 and 3	ABOVE IS
I, THE	UNDERSIGNED	O (NAME)					
4	DECLARATION	1					

#### DECLARATION OF BIDDER'S PAST SCM PRACTICES (SBD 8)

- 1. This Standard RFB Document must form part of all RFB's invited. It serves as a declaration to be used by institutions in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- 2. The RFB of any service provider may be disregarded if that service provider or any of its directors have: a) abused the institution's supply chain management system; b) committed fraud or any other improper conduct in relation to such system; or 3) failed to perform on any previous contract.
- 3. In order to give effect to the above, the following questionnaire must be completed and submitted with the RFB/proposal.

Item	Question	Yes	No
4.1	Is the service provider or any of its directors listed on the National	Yes	No
	Treasury's database as companies or persons prohibited from doing		
	business with the public sector? (Companies or persons who are listed		
	on this database were informed in writing of this restriction by the		
	National Treasury after the audi alteram partem rule was applied).		
4.1.1	If so, furnish particulars:	l	l
4.2	Is the service provider or any of its directors listed on the Register for	Yes	No
	Tender Defaulters in terms of section 29 of the Prevention and		
	Combating of Corrupt Activities Act (No 12 of 2004)?		
	To access this Register enter the National Treasury's website,		
	www.treasury.gov.za, click on the icon "Register for Tender Defaulters"		
	or submit your written request for a hard copy of the Register to		
	facsimile number (012) 326 5445.		
4.2.1	If so, furnish particulars:		l
4.3	Was the service provider or any of its directors convicted by a court of	Yes	No

	Item	Question	Yes	No
		law (including a court outside of the Republic of South Africa) for fraud		
		or corruption during the past five years?		
	4.3.1	If so, furnish particulars:		
	4.4	Was any contract between the service provider and any organ of state	Yes	No
		terminated during the past five years on account of failure to perform on		
		or comply with the contract?		
	4.4.1	If so, furnish particulars:		
	4.5	Was any contract between the bidder and any organ of state	Yes	No
		terminated during the past five years on account of failure to perform		
		on or comply with the contract?		
	4.5.1	If so, furnish particulars:		
CERTI	FICATION	ON		
	LINDES	ACIONED (EIII L NAME)	<b>-</b> V <b>-</b> U	
•		RSIGNED (FULL NAME)CERTI ATION FURNISHED ON THIS DECLARATION FORM IS TRUE AND COR		
IHEIN	IFORIVI	ATION FURNISHED ON THIS DECLARATION FORM IS TRUE AND COR	KECT.	1
LACCE	ерт ты	AT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY	RF TA	KEN
		SHOULD THIS DECLARATION PROVE TO BE FALSE.		
Signat	ure	Date		
Position	on	Name of Bidder		

#### CERTIFICATE OF INDEPENDENT BID DETERMINATION (SBD 9)

- 1 This Standard Bidding Document (SBD) must form part of all bids<sup>1</sup> invited.
- Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).<sup>2</sup> Collusive bidding is a *per se* prohibition meaning that it cannot be justified under any grounds.
- 3 Treasury Regulation 16A9 prescribes that accounting officers and accounting authorities must take all reasonable steps to prevent abuse of the supply chain management system and authorizes accounting officers and accounting authorities to:
  - a. Disregard the bid of any bidder if that bidder or any of its directors have abused the institution's supply chain management system and or committed fraud or any other improper conduct in relation to such system.
  - cancel a contract awarded to a supplier of goods and services if the supplier committed any corrupt or fraudulent act during the bidding process or the execution of that contract.
- This SBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.
- In order to give effect to the above, the attached Certificate of Bid Determination (SBD 9) must be completed and submitted with the bid:
  - a) Includes price BIDS, advertised competitive bids, limited bids and proposals.
  - b) Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

#### CERTIFICATE OF INDEPENDENT BID DETERMINATION

I, the undersigned, in submitting the	
accompanying bid: (Bid Number and	
Description)	
in response to the invitation for the bid made	SOUTH AFRICAN QUALIFICATIONS AUTHOURITY
by: (Name of Institution)	SOUTH AFRICAN QUALIFICATIONS AUTHOURITY
of thems of mondation,	
do hereby make the following statements that I	
,	

- 1. I have read and I understand the contents of this Certificate;
- 2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
- 3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
- 4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign the bid, on behalf of the bidder;
- 5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
  - a) has been requested to submit a bid in response to this bid invitation;
  - b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
  - c) provides the same goods and services as the bidder and/or is in the same business as the bidder line of
- 6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium<sup>3</sup> will not be construed as collusive bidding.

- 7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
  - a) prices;
  - b) geographical area where product or service will be rendered (market allocation)
  - c) methods, factors or formulas used to calculate prices;
  - d) the intention or decision to submit or not to submit, a bid;
  - e) the submission of a bid which does not meet the specifications and conditions of the bid;
     or
  - f) bidding with the intention not to win the bid.
- 8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

Signature	Date
Position	Name of bidder

#### **GENERAL CONDITIONS OF CONTRACT (GCC)**

#### GCC FOR GOVERNMENT PROCUREMENT

#### NOTES

The purpose of this document is to:

- Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.
- In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.
- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately
  for every bid (if (applicable) and will supplement the General Conditions of Contract.
  Whenever there is a conflict, the provisions in the SCC shall prevail.

#### TABLE OF CLAUSES

1.	Definitions	18. Contract amendments
2.	Application	19. Assignment
3.	General	20. Subcontracts
4.	Standards	21. Delays in the supplier's performance
5.	Use of contract documents and information;	22. Penalties
	inspection	23. Termination for default
6.	Patent rights	24. Dumping and countervailing duties
7.	Performance security	25. Force Majeure
8.	Inspections, tests and analysis	26. Termination for insolvency
9.	Packing	27. Settlement of disputes
10	Delivery and documents	28. Limitation of liability
11.	Insurance	29. Governing language
12	Transportation	30. Applicable law

13. Incidental services	31. Notices
14. Spare parts	32. Taxes and duties
15. Warranty	33. National Industrial Participation Programme
16. Payment	(NIPP)
17. Prices	34. Prohibition of restrictive practices

#### **General Conditions of Contract**

- 1. **Definitions** 1. The following terms shall be interpreted as indicated:
  - 1.1. "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
  - 1.2. "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
  - 1.3. "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
  - 1.4. "Corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
  - 1.5. "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
  - 1.6. "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
  - 1.7. "Day" means calendar day.

- 1.8. "Delivery" means delivery in compliance of the conditions of the contract or order.
- 1.9. "Delivery ex stock" means immediate delivery directly from stock actually on hand.
- 1.10. "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11. "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
- 1.12. "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13. "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14. "GCC" mean the General Conditions of Contract.
- 1.15. "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16. "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.

- 1.17. "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18. "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19. "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20. "Project site," where applicable, means the place indicated in bidding documents.
- 1.21. "Purchaser" means the organization purchasing the goods.
- 1.22. "Republic" means the Republic of South Africa.
- 1.23. "SCC" means the Special Conditions of Contract.
- 1.24. "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.25. "Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.

#### 2. Application

- 2.1. These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2. Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3. Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

#### 3. General

- 3.1. Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a nonrefundable fee for documents may be charged.
- 3.2. With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za.

#### 4. Standards

4.1. The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

#### 5. Use of contract documents and information; inspection.

- 5.1. The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only as far as may be necessary for purposes of such performance.
- 5.2. The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3. Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on
  - completion of the supplier's performance under the contract if so required by the purchaser.
- 5.4. The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

#### 6. Patent rights.

6.1. The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

#### 7. Performance security

- 7.1. Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2. The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3. The performance security shall be denominated in the currency of the contract or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
  - A bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
  - b. A cashier's or certified cheque
- 7.4. The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

#### 8. Inspections, tests and analyses

- 8.1. All pre-bidding testing will be for the account of the bidder.
- 8.2. If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the SAQA or an organization acting on behalf of the SAQA.

- 8.3. If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4. If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5. Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6. Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7. Any contract supplies may on or after delivery be inspected, tested or analysed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract .Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 8.8. The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

#### 9. Packing

9.1. The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.

9.2. The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

#### 10. Delivery and documents

- 10.1. Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- 10.2. Documents to be submitted by the supplier are specified in SCC.

#### 11. Insurance

11.1. The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

#### 12. Transportation

12.1. Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

#### 13. Incidental services

- 13.1. The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
  - a) Performance or supervision of on-site assembly and/or commissioning of the supplied goods;
  - b) Furnishing of tools required for assembly and/or maintenance of the supplied goods;
  - c) (c) Furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;

- d) Performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- e) Training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.
- 13.2. Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

#### 14. Spare parts

- 14.1. As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
  - (a) Such spare parts as the purchaser may elect to purchase from the supplier, provided

that this election shall not relieve the supplier of any warranty obligations under the contract; and

- (b) In the event of termination of production of the spare parts:
  - i. Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
  - ii. Following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

#### 15. Warranty

15.1. The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models and those they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may

develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

- 15.2. This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.
- 15.3. The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
- 15.4. Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 15.5. If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take 10 such remedial actions as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

#### 16. Payment

- 16.1. The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2. The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfilment of other obligations stipulated in the contract.
- 16.3. Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4. Payment will be made in Rand unless otherwise stipulated in SCC.

#### 17. Prices

17.1. Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

#### 18. Contract amendments

18.1. No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

#### 19. Assignment

19.1. The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

#### 20. Subcontracts

20.1. The supplier shall notify the purchaser in writing of all subcontracts awarded under this contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

#### 21. Delays in the supplier's performance

- 21.1. Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2. If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3. No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4. The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.
- 21.5. Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties,

pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6. Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without cancelling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

#### 22. Penalties

22.1. Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

#### 23. Termination for default

- 23.1. The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
  - (a) If the supplier fails to deliver any or all of the goods within the period(s) specified in the

Contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;

- (b) If the Supplier fails to perform any other obligation(s) under the contract; or
- (c) If the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 23.2. In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for

such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

- 23.3. Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding ten (10) years.
- 23.4. If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.
- 23.5. Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.
- 23.6. If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
  - a. The name and address of the supplier and / or person restricted by the purchaser;
  - b. The date of commencement of the restriction
  - c. The period of restriction; and
  - d. The reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7. If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of

the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

#### 24. Anti-dumping and countervailing duties and rights

24.1. When, after the date of bid, provisional payments are required, or antidumping or countervailing duties are imposed, or the amount of a provisional payment or antidumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him.

#### 25. Force Majeure

- 25.1. Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2. If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

#### 26. Termination for insolvency

26.1. The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

#### 27. Settlement of Disputes

- 27.1. If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2. If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3. Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4. Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5. Notwithstanding any reference to mediation and/or court proceedings herein,
  - a. The parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
  - b. The purchaser shall pay the supplier any monies due the supplier.

#### 28. Limitation of liability

- 28.1. Except in cases of criminal negligence or wilful misconduct, and in the case of infringement pursuant to Clause 6;
  - a. The supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and
  - b. The aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

#### 29. Governing language

29.1. The contract shall be written in English. All correspondence and other documents pertaining to the contract that exchanged by the parties shall also be written in English.

#### 30. Applicable law

30.1. The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

#### 31. Notices

- 31.1. Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice.
- 31.2. The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

#### 32. Taxes and duties

- 32.1. A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2. A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3. No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

#### 33. National Industrial Participation (NIP) Programme

33.1. The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation

#### 34. Prohibition of Restrictive practices

34.1. In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of

firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive RFB (or RFB rigging).

- 34.2. If a service provider (s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.
- 34.3. If a service provider(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

#### **SECTION 2: BID REQUIREMENTS AND SPECIAL BID CONDITIONS**

#### **BID REQUIREMENTS**

#### 1. **DEFINITIONS**

- 1.1. "and/or" means the bidder must offer both but SAQA may select one or both of the options.
- 1.2. "SAQA" means the South Africa Qualifications Authority.
- 1.3. "SSA" means the State Security Agency
- 1.4. "PPPF" means Preferential Procurement Policy Framework
- 1.5. "RFB" means Request For Bid
- 1.6. "Validity Period" means 90 days commencing from the RFB closing date. This date could be extended by agreement between SAQA and the Bidders.

#### 2. CONFIDENTIAL INFORMATION DISCLOSURE NOTICE

- 2.1. This document may contain confidential information that is the property of the South Africa Qualifications Authority.
- 2.2. No part of the contents may be used, copied, disclosed or conveyed in whole or in part to any party in any manner whatsoever other than for preparing a proposal in response to this Bid, without prior written permission from the SAQA.
  - All copyright and Intellectual Property herein vests with SAQA.
- 2.3. The information contained in this document is of a confidential nature, and must only be used for purposes of responding to this RFB. This confidentiality clause extends to Bidder partners and/or implementation agents, whom the Bidder may decide to involve in preparing a response to this RFB.
- 2.4. For purposes of this process, the term "Confidential Information" will include all technical and business information, including, without limiting the generality of the foregoing, all secret knowledge and information (including any and all financial, commercial, market, technical, functional and scientific information, and information relating to a party's strategic objectives and planning and its past, present and future research and development), technical, functional and scientific requirements and specifications, data concerning business relationships, demonstrations, processes, machinery, know-how, architectural information, information

contained in a party's software and associated material and documentation, plans, designs and drawings and all material of whatever description, whether subject to or protected by copyright, patent or trademark, registered or un-registered, or otherwise disclosed or communicated before or after the date of this process.

- 2.5. The receiving party shall not, during the period of validity of this process, or at any time thereafter, use or disclose, directly or indirectly, the confidential information of SAQA (even if received before the date of this process) to any person whether in the employment of the receiving party or not, who does not take part in the performance of this process.
- 2.6. The receiving party shall take all such steps as may be reasonably necessary to prevent SAQA's confidential information coming into the possession of unauthorised third parties. In protecting the receiving party's confidential information, SAQA shall use the same degree of care, which does not amount to less than a reasonable degree of care, to prevent the unauthorised use or disclosure of the confidential information as the receiving party uses to protect its own confidential information.
- 2.7. Any documentation or records relating to confidential information of SAQA, which comes into the possession of the receiving party during the period of validity of this process or at any time thereafter or which has so come into its possession before the period of validity of this process:
- 2.7.1. shall be deemed to form part of the confidential information of SAQA;
- 2.7.2. shall be deemed to be the property of SAQA;
- 2.7.3. shall not be copied, reproduced, published or circulated by the receiving party unless and to the extent that such copying is necessary for the performance of this process and all other processes as contemplated in; and
- 2.7.4. shall be surrendered to SAQA on demand, and in any event on the termination of the investigations and negotiations, and the receiving party shall not retain any extracts.

### 3. NEWS AND PRESS RELEASES

3.1. Bidders or their agents shall not make any news releases concerning this RFB or the awarding of the same or any resulting agreement(s) without the consent of, and then only in co-ordination with SAQA.

#### 4. PRECEDENCE OF DOCUMENTS

- 4.1. This RFB consists of a number of sections. Where there is a contradiction in terms between the clauses, phrases, words, stipulations or terms and herein referred to generally as stipulations in this RFB and the stipulations in any other document attached hereto, or the RFB submitted hereto, the relevant stipulations in this RFB shall take precedence.
- 4.2. Where this RFB is silent on any matter, the relevant stipulations addressing such matter and which appear in the PPPFA shall take precedence. Bidders shall refrain from incorporating any additional stipulations in its proposal submitted in terms hereof other than in the form of a clearly marked recommendation that SAQA may in its sole discretion elect to import or to ignore. Any such inclusion shall not be used for any purpose of interpretation unless it has been so imported or acknowledged by SAQA.
  - 4.3. It is acknowledged that all stipulations in the PPPFA are not equally applicable to all matters addressed in this RFB. It however remains the exclusive domain and election of SAQA as to which of these stipulations are applicable and to what extent. Bidders are hereby acknowledging that the decision of SAQA in this regard is final and binding. The onus to enquire and obtain clarity in this regard rests with the Bidder(s). The Bidder(s) shall take care to restrict its enquiries in this regard to the most reasonable interpretations required to ensure the necessary consensus.

### 5. QUERIES

5.1. Should it be necessary for a bidder to obtain clarity on any matter arising from or referred to in this RFB document, please refer queries, in writing, to the contact person(s) listed below.

BIDDING PROCEDURE ENQUIRIES								
Contact Person	Telephone	E-mail address						
Mr Walter Maleyana	(012) 431 5062	tenders@saqa.co.za						
	TECHNICAL INFORMATION							
Contact Person	Telephone	E-mail address						
Mr Andre van Bergen	(012) 431 5081	abergen@saqa.co.za						

- 5.2. Under no circumstances may any other employee within SAQA, other than the contact person provided above, be approached for any information. Any such action may result in a disqualification of a response submitted in competition to the RFB.
- 5.3. SAQA reserves the right to place a received query and its corresponding response thereto, on its website, or a website that it has officially selected for such correspondence.

#### 6. BRIEFING SESSION:

6.1. **Non-compulsory.** All queries for this bid will be considered official only if reduced to writing and if it is received by the designated SAQA recipient that are indicated in this document.

#### 7. CUT-OFF DATE FOR QUERIES:

- 7.1. Bidders are allowed a window period for direct written queries up to five (5) days before the closing date of the bid. No questions shall be answered beyond this window period, unless considered necessary by the SAQA.
- 7.2. Any answer provided to any query shall be made available to all prospective bidders on the SAQA website five (5) days before the closing date of the bid.

### 8. LANGUAGE

- 8.1. The proposals, all correspondence and documents related to the bid document exchanged by the bidder and SAQA must be written in the language of the procedure English.
- 8.2. Supporting documents and printed literature furnished by the bidder may be in another language, provided they are accompanied by an accurate translation into the language of the procedure. For the purposes of interpretation of the bid, the language of the procedure will prevail.

#### 9. GENDER

9.1. Any word implying any gender shall be interpreted to imply all other genders.

# 10. HEADINGS

10.1. Headings are incorporated into this bid document and submitted in response thereto, for ease of reference only and shall not form part thereof for any purpose of interpretation or for any other purpose.

# SPECIAL CONDITIONS OF TENDER AND CONTRACT

		Agreement /compliance				
No.	Conditions	Yes	No	Noted	If no, indicate deviation	
1. GUI	DELINE ON COMPLETION					
1.1	Tenderers must indicate compliance or non-compliance on a paragraph-by-paragraph basis. Indicate compliance with the relevant tender requirements by marking the YES box and noncompliance by marking the NO box. If the contents of the paragraph only need to be noted, please mark the NOTED box. The tenderer must clearly state if a deviation from these requirements are offered and the reason therefore. If an explanatory note is provided, the paragraph reference must be attached as an appendix to the tender submission. Tenders not completed in this manner may be considered incomplete and rejected. Should tenderers fail to indicate agreement/ compliance/Yes or otherwise, SAQA will assume that the tenderer is not in compliance or agreement with the statement(s) as specified in this tender.					
1.2	Proper tenders for the services specified must be submitted.  ITRACT LEGAL FRAMEWORK					
2. COP	TRACI LEGAL FRANCEWORK					
2.1	The General Conditions of Contract must be accepted.					
2.2	The laws of the Republic of South Africa shall govern this RFB and the bidders hereby accept that the courts of the Republic of South Africa shall have the jurisdiction.					

2.3	This RFB, all the appended documentation and the proposal			
	in response thereto read together, will form the basis for a			
	formal contract to be negotiated and finalised between the			
	SAQA and the enterprise(s) to whom SAQA awards the bid, in			
	whole or in part.			
2.4	Should the bidder change any wording or phrase in this			
	document, the bid shall be disqualified.			
2.5	This bid shall be awarded to the primary bidder. No separate			
	agreements shall be concluded with the subcontractors of the			
	primary bidder. The primary bidder shall solely be responsible,			
	accountable and liable for the fulfilment of the responsibilities			
	and obligations of the contract. Subcontracting must be			
	subjected to SAQA's approval.			
2.6	In the case of Consortiums, Joint Ventures or subcontractors,			
	bidders are required to provide copies of signed agreements			
	stipulating the work split, Rand value and all mandatory			
	documents as per section 1 of the bid document.			
2.7	A trust, consortium or joint venture (including unincorporated			
	consortia and joint ventures) must submit a consolidated B-			
	BBEE Status Level Verification Certificate for every separate			
	tender in order to qualify to claim B-BBEE status level points.			
3. ADI	DITIONAL INFORMATION REQUIREMENTS			
3.1	During evaluation of the tenders, additional information may			
	be requested in writing from tenderers. Replies to such			
	request must be submitted, within 5 (five) working days or as			
	otherwise indicated. Failure to comply, may lead to your			
	tender being disregarded.			
4. VEN	NDOR INFORMATION			
		T		
4.1	All tenderers will be required to complete a vendor information			
	form detailing the organisation's complete profile. Tenderers			
	information will be uploaded on SAQA's Enterprise Resource			
	Planning System (ERP), Accpacc.			

_		Agreement /compliance				
No.	Conditions	Yes	No	Noted	If no, indicate deviation	
	NFIDENTIALITY	1	<u> </u>	T	T	
5.1	The tender and all information in connection therewith shall be					
	held in strict confidence by tenderers and usage of such					
	information shall be limited to the preparation of the tender.					
5.2	All tenderers are bound by a confidentiality agreement					
	preventing the unauthorised disclosure of any information					
	regarding SAQA or of its activities to any other organisation or					
	individual. The tenderers may not disclose any information,					
	documentation or products to other clients without written					
	approval of SAQA.					
6 INT	TELLECTUAL PROPERTY, INVENTIONS AND COPYRIGHT					
0. 1141	ELLEGIOAL I ROI ERIT, INVERTIONO AND GOI TRIGITI					
6.1	Copyright of all documentation relating to this assignment					
	belongs to SAQA. The successful tenderer may not disclose					
	any information, documentation or products to other clients					
	without the written approval of SAQA.					
6.2	In the event that the Company would like to use any			I	I	
0.2	, ,					
	information or data generated in terms of the Services, the prior written permission must be obtained from SAQA.					
6.3	SAQA shall own all materials produced by the Company					
	during the course of, or as part of the Services.					
6.4	This clause (Clause 6) shall survive termination of this					
0.4	Agreement or contract.					
	I.	<u> </u>	1	<u>I</u>	<u> </u>	
7. PA	AYMENTS					
7.1	SAQA will pay the Company the Fee as set out in the final			<u> </u>		
		1	1			

	the contractor.				
7.2	No payment will be made to the contractor unless an invoice				
	has been submitted to SAQA. The invoice must be submitted				
	in advance as determined by SAQA to ensure paymement to				
	the Services Provider within 30 days. The Services Provider				
	must submit proof of payment of medical aid, pension fund				
	and unemployment insurance fund on quarterly basis to verify				
	compliance.				
7.3	Payment shall be made into the tenderer's bank account				
	formally within 30 days after receipt of an acceptable, valid tax				
	invoice. (Banking details must be submitted as soon as this				
	tender is awarded and must be in line with the one on the				
	National Treasury Central Supplier Database).				
7.4	The contractor shall be responsible for accounting to the				
	appropriate authorities for its Income Tax, VAT or other				
	moneys required to be paid in terms of applicable law.				
		Ag	reemen	t /comp	liance
No.	Conditions	Ag. Yes	reemen No	t /comp	liance If no,
No.	Conditions				
No.	Conditions				If no,
	Conditions  N-COMPLIANCE WITH SERVICES DELIVERY TERMS				If no,
8. NO	N-COMPLIANCE WITH SERVICES DELIVERY TERMS	Yes			If no,
	N-COMPLIANCE WITH SERVICES DELIVERY TERMS  As soon as it becomes known to the contractor that he will not	Yes			If no,
8. NO	N-COMPLIANCE WITH SERVICES DELIVERY TERMS  As soon as it becomes known to the contractor that he will not be able to deliver the services within the services delivery	Yes			If no,
8. NO	N-COMPLIANCE WITH SERVICES DELIVERY TERMS  As soon as it becomes known to the contractor that he will not be able to deliver the services within the services delivery terms and/or period and/or against the quoted price and/or as	Yes			If no,
8. NO	N-COMPLIANCE WITH SERVICES DELIVERY TERMS  As soon as it becomes known to the contractor that he will not be able to deliver the services within the services delivery terms and/or period and/or against the quoted price and/or as specified, SAQA must be given immediate written notice to	Yes			If no,
8. NO	N-COMPLIANCE WITH SERVICES DELIVERY TERMS  As soon as it becomes known to the contractor that he will not be able to deliver the services within the services delivery terms and/or period and/or against the quoted price and/or as specified, SAQA must be given immediate written notice to this effect. SAQA reserves the right to implement remedies as	Yes			If no,
8. NO	N-COMPLIANCE WITH SERVICES DELIVERY TERMS  As soon as it becomes known to the contractor that he will not be able to deliver the services within the services delivery terms and/or period and/or against the quoted price and/or as specified, SAQA must be given immediate written notice to	Yes			If no,
<b>8. NO</b>	N-COMPLIANCE WITH SERVICES DELIVERY TERMS  As soon as it becomes known to the contractor that he will not be able to deliver the services within the services delivery terms and/or period and/or against the quoted price and/or as specified, SAQA must be given immediate written notice to this effect. SAQA reserves the right to implement remedies as	Yes			If no,
<b>8. NO</b>	N-COMPLIANCE WITH SERVICES DELIVERY TERMS  As soon as it becomes known to the contractor that he will not be able to deliver the services within the services delivery terms and/or period and/or against the quoted price and/or as specified, SAQA must be given immediate written notice to this effect. SAQA reserves the right to implement remedies as provided for in the General Condition of Contract (GCC).	Yes			If no,
<b>8. NO</b>	N-COMPLIANCE WITH SERVICES DELIVERY TERMS  As soon as it becomes known to the contractor that he will not be able to deliver the services within the services delivery terms and/or period and/or against the quoted price and/or as specified, SAQA must be given immediate written notice to this effect. SAQA reserves the right to implement remedies as provided for in the General Condition of Contract (GCC).	Yes			If no,
8. NO 8.1	As soon as it becomes known to the contractor that he will not be able to deliver the services within the services delivery terms and/or period and/or against the quoted price and/or as specified, SAQA must be given immediate written notice to this effect. SAQA reserves the right to implement remedies as provided for in the General Condition of Contract (GCC).	Yes			If no,

9.2	Although the contractor will be entitled to provide services to				
	persons other than SAQA, the contractor shall not without the				
	prior written consent of SAQA, be involved in any manner				
	whatsoever, directly or indirectly, in any business or venture				
	which competes or conflicts with the obligations of the				
	contractor to provide the Services.				
	ARTIES NOT AFFECTED BY WAIVER OF BREACHES	ı	ı		
10.1	The waiver (whether express or implied) by any Party of any				
	breach of the terms or conditions of this Agreement by the				
	other Party shall not prejudice any remedy of the waiving party				
	in respect of any continuing or other breach of the terms and				
	Conditions hereof.				
10.2	No favour, delay, relaxation or indulgence on the part of any				
	Party in exercising any power or right conferred on such Party				
	in terms of this Agreement shall operate as a waiver of such				
	power or right nor shall any single or partial exercise of any				
	such power or right under this Agreement.				
			I		
11. RE	ETENTION				
11.1	On termination of this agreement, the contractor shall on				
	demand hand over all SAQA's documentation, information,				
	software, etc., without the right of retention, to SAQA.				
			I		
11.2	No agreement to amend or vary a contract or order or the				
	Conditions, stipulations or provisions thereof shall be valid and				
	of any force and effect unless such agreement to amend or				
	vary is entered into in writing and signed by the contracting				
	parties. Any waiver of the requirement that the agreement to				
	amend or vary shall be in writing, shall also be in writing.				
		I	I		
		Agree	ment /c	omplian	се
No.	Conditions	Yes	No	Noted	If no,
					indicate
					deviation
1					

12. SUI	BMITTING TENDER			
12.1	An original plus three copies of the tender, i.e. four			
	documents in total should be handed in/delivered/deposited to			
	during office hours 7:30 – 16:30 South African time:			
		•	•	
12.2	The South African Qualifications Authority (SAQA Tender			
	Box, located at the reception, ground floor of the (SAQA			
	House)			
	1067 Arcadia Street			
	Hatfield			
	Pretoria			
	0083			
	NB: Tenderers are to indicate on the cover of each document			
	whether it is the original or a copy			
12.3	Tenders should be in a sealed envelope, marked with:			
	□ Tender number: (SAQA 0002/17 DFA)			
	□ Closing date and time: (02 November 2017 @ 11:00)			
	□ The name and address of the tenderer			
13. LA	TE TENDERS			
13.1	Late submissions will not be accepted. A submission will be			
	Considered late if it arrived only one second after 11:00 or			
	any time thereafter. The tender (tender) box shall be locked at			
	exactly 11:00 and tenders arriving late will not be accepted			
	under any circumstances. Tenderers are therefore strongly			
	advised to ensure that tenders be dispatched allowing enough			
	time for any unforeseen events that may delay the delivery of			
	the tender.			
14. BR	IEFING SESSION AND CLARIFICATIONS			
14.1	Non-Compulsory Information Session:			
	20 October 2017 at 10:00			
	South African Qualifications Authority, SAQA House			
	Building,			

	1067, Arcadia Street, Hatfield, Pretoria				
		•			
14.2	Any clarification required by a tenderer regarding the meaning				
	or interpretation of the Terms of Reference, or any other				
	aspect concerning the tender, is to be requested in writing (e-				
	mail). The tender number should be mentioned in all				
	correspondence. Queries must be directed to the following e-				
	mail address:				
	tenders@saqa.co.za				
			ı		
15. FC	DRMAT OF TENDERS				
15.1	Tenderers must complete with all the necessary tender				
	documents and undertakings required in this tender				
	document. Tenderers are advised that their proposal should				
	document. Tenderers are advised that their proposal should			1	

	Conditions	Agreement /compliance			
No.		Yes	No	Noted	If no, indicate deviation
15.2	Tenderers are to set out their proposal in the following				
	format:				
15.2.1	Section 1: Invitation to bid & bidders particulars (Including				
	Bidding Structure, SBD 1, SBD 4, SBD 8, SBD 9 and GCC)				
			_		
15.2.2	Section 2: Bid requirements and special bid conditions				
15.2.3	Section 3: Terms of reference				
15.2.4	Section 4: Evaluation criteria				
15.2.5	Section 5: Pricing Schedule and B-BBEE (SBD 3.1 and				
	SBD 6.1)				
			•		

16. DETAIL OF PROPOSAL DOCUMENTS (SUBMISSION FORMAT)					
16.1	Part 1: Bid document including SBDs  Tenderers must complete and submit the "Invitation to Tender" document.  Indicate compliance/non-compliance or noted. In case of non-compliance details and referencing to the specific paragraph is required.  Tenderer's must complete and submit all required Standard Bid Documents: SBD1, SBD 3.1, SBD 4, SBD 6.1, SBD 8 and SBD 9.				
16.2	Part 2: SARS Tax Compliance Requirement  Bidders must state their National Treasury (CSD) Central  Supplier Database's Supplier Number or Unique number and Tax Pin in their bids in order to enable SAQA to confirm suppliers' tax status. (RECENT CSD REPORT  MUST BE ATTACHED)				
16.3	Part 3: B-BBEE Certificate  Bidders are required to submit the original and valid B-BBEE  Status Level Verification Certificates or certified copies thereof together with their price quotations to substantiate their B-BBEE rating claims. However, bidders who qualify as EMEs may submit a sworn affidavit signed by the EME representative and attested by a Commissioner of oaths.  B-BBEE Status Level Verification certificates issued by IRBA and Accounting Officers have been discontinued. However, valid certificates already issued before 1 January 2017 may be used until they phase out completely by December 2017.				

		Agreement /compliance				
No.	Conditions	Yes	No	Noted	If	no,
					indi	cate
					devi	iation

		1			
16.4	Part 4: Understanding of the Terms of Reference, refer to				
	the Terms of Reference. The following information must be				
	included:				
	-				
16.4.1	Provide an overview of the methodology				
16.4.2	Describe, in detail, exactly how you propose to carry out				
	the activities to achieve the outcomes identified in the				
	Terms of Reference. You should identify any possible				
	problems that might hinder delivery and indicate how you				
	will avoid, or overcome such problems.				
	· · · · · · · · · · · · · · · · · · ·				
16.4.3	Describe how the work will be managed.				
	22				
16.4.4	Demonstrate how you will manage contingencies such as				
10.4.4	armed robbery; Labour unrest, Strike; Reaction unit; Bomb				
	threats etc.				
	uneats etc.				
16.5	Part 5: Experience in this field. Tenderors should provide at		1	1	
10.5	Part 5: Experience in this field. Tenderers should provide at				
	least the following information:				
10.5.1		Г	1		
16.5.1	Details of contracts for similar work for the past years.				
	Reference letters of organizations where similar services				
	were provided (Reference letter must be attached).				
16.6	Part 6: CV's and Certificates of personnel				
l					
16.7	Part 7: Legislative compliance documents (MANDATORY)				
	BIDDER WHO FAIL TO COMPLY AND SUBMIT				
	RELEVANT DOCUMENTS WILL BE DISQUALIFIES				
	AND WILL NOT BE EVALUATED ON FUNCTIONALITY				
	(PHASE 2)				
	1	I	I	<u> </u>	
16.7.1	Original or Certified copy of a Certificate of Compliance	from th	e Depa	rtment o	f
	Labour in respect of Unemployment Insurance Fund (UIF).				
16.7.2	Certified copy of a Letter of Good Standing from				
	Department of Labour in respect of Compensation for				
	occupational Injuries and Disease Act (COIDA).				
			<u> </u>		

	highest points, a contract may, on reasonable and				
	the contract must be awarded to the tenderer scoring the				
	state that subject to sub regulation (9) and regulation 11,				
18.3	Despite preferential procurement regulations 2017 that				
					deviation
					indicate
No.	Conditions	Yes	No	Noted	If no,
	· ·	Ag	reemen	t /compl	iance
	offer or proposal.				
18.2	SAQA must not be obliged to accept the lowest or any bid				
	including price(s), or a proposed contract.				
	prospective contractor regarding any terms and conditions, Including price(s), of a proposed contract.				
18.1	SAQA reserve the right to enter into negotiation with a				
40.4			F	F	1
18. NEC	SOTIATIONS				
	ideas.				
	functionality may be called to present their concept and				
17.1	The bidders that qualify with respect to the criteria for				
17. PRE	SENTATIONS				
	1	<u> </u>			
	good standing from their primary bank account.				
16.7.7	Financial Due Diligence – Bidders must submit a letter of				
	remuneration package must be submitted.				
	employees. In this regard a breakdown of the				
10.7.0	pension/provident fund and medical aid cover to their				
16.7.6	compliance to this Act must be submitted with the proposal.  Bidders <b>must</b> provide basic employee benefits such as a				
	conditions of Employment Act (BCEA). Evidence of				
16.7.5	Bidders <b>must</b> adhere to all the requirements of the Basic				
16.7.4	Certified copy of company owner/s registration with PSIRA.				
	company and a valid Letter of Good Standing from PSIRA				
16.7.3	Must have and provide the registration Certificate for the				
	company				
	Must have and provide the registration Certificate for the				

		1		,
	score the highest number of points.			
18.4	All tenderers will be informed whether they have been			
	successful or not. A contract will only be deemed to be			
	concluded when reduced to writing in a contract form			
	SBD 7.2 signed by the designated delegated person of			
	both parties.			
18.5	Documents submitted by tenderers will not be returned.			
10 <b>CD</b>	ECIAL CONDITIONS PERTAINING TO STAFFING			
19. <b>3P</b>	ECIAL CONDITIONS PERTAINING TO STAFFING			
10.1			1	
19.1	The Service Provider shall ensure that continuous service			
	is maintained during shift changes. Under no			
	circumstances, will there be a total absence of security			
	service personnel during the hours covered by the			
	contract.			
	The acceptable turnover rate for staff replacement is			
	three (3) personnel or less of the total number of			
	personnel assigned to the SAQA site Turnover is the			
	number of security personnel hired to replace those			
	leaving or dropped from the security company's			
	personnel. The turnover rate will be expressed in terms of			
	actual number of hired replacements and should not be in			
	excess of three (3) personnel for resignation and			
	dismissal.			
	Monitor all security related CCTV and alarm systems in a			
	professional and efficient manner in order to ensure			
	integrity, accuracy and confidentiality of all information			
	gained by compliance with quality standards and			
	legislation, whilst preserving the rights of the individual.			
_				
19.2	The successful bidder shall have an established,			
	comprehensive personnel training program that all			
	security officers and other assigned staff will undergo in			
	order to ensure that the staff are competent to perform all			
	duties required in this bid.			
	1.3.5 The Security Site Manager and Shift Leaders			
	1.5.5 The Security Site Manager and Shift Leaders			

	must be computer literate.			
	The successful bidder shall install, maintain and use an			
	electronic active guard patrol monitoring system on the			
	SAQA site at no cost to the organisation.			
	The successful bidder who will render services at SAQA			
	must submit and maintain a health & Safety file in			
	accordance with the OHS Act (Act 83 of 1993). A safety			
	plan and company code of conduct need to form part of			
	the required Safety file.			
	The successful bidder must provide a reliable			
	communication system as part of the contract at no			
	additional cost to SAQA.			
		1		
20. DOM	ICILIUM			
20.1	The parties hereto choose domicilia citandi et executandi			
	for all purposes of and in connection with the final			
	contract as follows:			
	The South African Qualifications Authority (SAQA House)			
	1067 Arcadia Street			
	Hatfield			
	Pretoria			
	0083			
			•	
	The Service Provider:			

# **SECTION 3: TERMS OF REFERENCE**

### 1. INTRODUCTION

- 1.1 The South African Qualifications Authority (SAQA) is a public entity listed in Schedule 3(a) of the Public Finance Management Act (PFMA) which aims to oversee the implementation of the National Qualifications Framework (NQF) and ensure the achievement of its objectives.
- 1.2 In terms of section 51 (1) (c) of the PFMA an Accounting Authority of a public entity is responsible for the management, including the safe guarding, of the assets of the public entity.
- 1.3 The SAQA management is committed to executing its responsibilities, effectively provision of a safe and secure working environment and the safeguarding of its assets as a service to the Authority.
- 1.4 Information regarding SAQA's mandate and operations can be found on the website, www.saqa.co.za

### 2. BID PURPOSE

- 2.1 The purpose of this bid is to appoint a service provider for the provision of the physical security/guarding services to SAQA House.
- 2.2 This service must ensure a safe and secure environment for SAQA staff, visitors, tenants and clients by managing access and exit control at SAQA House and to effectively protect and secure SAQA's assets, in terms of the Control of Access to Public Premises and Vehicles Act 53 of 1985.
- 2.3 The deliverables of the contract will include, amongst others, the following:
- 2.3.1 Reviewing the means of safeguarding people and assets and where appropriate, making recommendations on improvements to the security systems;
- 2.3.2 Supply required guarding personnel seven days a week (including public holidays)
- 2.3.3 Supply of three (3) security guards during the day;
- 2.3.4 Supply of two (2) security guards during the night; and
- 2.3.5 Supply of two (2) security guards for change-over of shifts.

#### 3. BACKGROUND AND OVERVIEW

- 3.1 The South African Qualifications Authority owns the SAQA House building at 1067 Arcadia Street, Hatfield. Pretoria, Gauteng Province.
- 3.2 SAQA occupies 90% of the building and the remaining 10% is leased to various tenants. The building has one vehicle gate, (entrance and exit) and one (pedestrians/walk-in automated doors (entrance and exit).
- 3.3 The SAQA House has a total footprint of approximately 10 000 square meters, six floors building located at Hatfield Central Business District
- 3.4 Currently, a SAQA security service is being provided by a private security company and it was concluded in 2014.
- 3.5 SAQA responsibility for the safeguarding of the assets with day to day liaison, instruction and administration is delegated to the Director: Finance and Administration and the Deputy Director: Facilities Management will be functionally responsible for day to day liaison.

### 4. SCOPE OF WORK

- 4.1 The provision of security services under the control and direction of SAQA's Chief Executive Officer complying with and operating in accordance with all applicable laws and regulations.
- 4.2 The scope of this bid shall encompass all areas in which the security services can further the aims of SAQA by assisting management to identify and manage security risks.
- 4.3 The activities to achieve this will include the following:
- 4.3.1 Reviewing the means of safeguarding people and assets and, where appropriate, making recommendations cost effective provision and improvements to the security systems;
- 4.3.2 Supply of three (3) security guards for the day shift;
- 4.3.3 Supply of two (2) security guards for the night shift;
- 4.3.4 Supply of two (2) security guards for change-over of shifts; and
- 4.3.5 Supply of seven (7) security guards in total for the duration of the contract.

Day of Week	Day Shift	Night Shift
Seven days a week (including public	2 x Grade D	2 x Grade D
holidays)	1 x Grade C	

- 4.4 The activities of the security guards shall include the following amongst others but will not necessarily be limited to:
- 4.4.1 Monitor and record visitor's and contractor's vehicles entering and leaving the premises;
- 4.4.2 Manage the motor gate;
- 4.4.3 Allocate visitors appropriate visitor's parking space and escort them into the building;
- 4.4.4 Monitor movement within the building via the supplied CCTV system;
- 4.4.5 Take the appropriate action on suspicion of illegal movement and activities within the premises;
- 4.4.6 Make patrols of the premises, internal and external on hourly intervals, to monitor and report any problems that may occur. The patrols must be registered on the patrol register and be monitored by both contractor's designated supervisor and SAQA's Facility Manager;
- 4.4.7 Keep a record of occurrences (occurrence register);
- 4.4.8 Perform random searches of vehicles leaving the premises for the unauthorised removal of SAQA property if and when required;
- 4.4.9 Record details of visitors entering the building;
- 4.4.10 Effect a courteous but highly visible presence at all times;
- 4.4.11 Approach any security related issue with determination and authority in a professional, law abiding manner;
- 4.4.12 Deal with any undesirable element with the least amount of attention, in a manner that is precise and unobtrusive;
- 4.4.13 Notify the appropriate person in the case of any problems experienced as per the list supplied by SAQA management;
- 4.4.14 Maintain contact and share relevant information with the Hatfield City Improvement District (CID) guards and other authorities such as the South African Police Services and Municipal Police Service (Metro Police);
- 4.4.15 Assist SAQA and tenants with the removal of undesirable/unwanted persons;
- 4.4.16 Assist with the safeguarding of SAQA's and tenant's personnel and property;
- 4.4.17 Prevent unauthorised access to the premises at all times; and

- 4.4.18 Maintain contact between guards at all times using the portable radios supplied by the service provider.
- 4.4.19 Whenever it becomes necessary to assign or reassign an individual to a post for the first time, the service provider shall arrange to have the new individual work with an experienced employee for at least a period of two(2) days before having the inexperienced individual take over any post on his or her own. The Service Provider will bear the associated expense for the double postings.
- 4.4.20 Physical guarding of the SAQA premises
- 4.4.21 Patrolling along the exterior of the perimeter of the facility, as well as within the facility
- 4.4.22 Routine patrols supported by an active guard verification point system in the building
- 4.4.23 Proper access and egress control at all points of entry
- 4.4.24 Appropriate radio communication between guards and control room.
- 4.4.25 Supply and the completion of an observance book.
- 4.4.26 Daily, Weekly and Monthly incident and statistical reports
- 4.4.27 Electric fence monitoring
- 4.4.28 Locking and unlocking of access doors to the building and gates
- 4.4.29 Switching off lights in the evening
- 4.4.30 Control motor vehicles access & egress
- 4.4.31 Perform dedicated tasks as part the SAQA Emergency Team in case of an emergency

### 5. RESULTS TO BE ACHIEVED BY THE SECURITY SERVICE PROVIDERS

- 5.1. The security service provider will add value by assisting SAQA to achieve a safe and secure environment for its members, staff, tenants and assets.
- 5.2. The ways in which the security service provider will add value will include:
- 5.2.1. Enabling SAQA to comply with the statutory requirements regarding the safeguarding of its people and assets;
- 5.2.2. Ensuring that the security services are provided efficiently and responsibly;
- 5.2.3. Ensuring that all security personnel provided to SAQA are adequately trained and that continuous education and training of a high standard is maintained;
- 5.2.4. Ensuring that all security officers provided to SAQA have been adequately screened;
- 5.2.5. Providing assurance to SAQA and Management that the assets and people of SAQA are safe;
- 5.2.6. Assisting SAQA and Management in identifying weaknesses in the security systems;
- 5.2.7. Identifying security risks;
- 5.2.8. Assessing the probability of breaches of the security systems occurring and the severity thereof, should they occur;

- 5.2.9. Ensuring high levels of cooperation with the staff of the Hatfield CID;
- 5.2.10. Enhancing the prevention and detection of theft and other security risks;
- 5.2.11. The supervisor must visit SAQA's premises at least once a week during the day and once during the night and must register the visit on the supervisor's visit register; and
- 5.2.12. If any circumstances arise causing the security service providers to make significant changes to the agreed timing, extent or nature of the work they have undertaken to carry out, then they will give SAQA at least thirty day's notice and discuss with SAQA the proper response, including any change to these terms of engagement or the agreed fee.

### 6. ASSUMPTIONS & RISKS

# 6.1. **Assumptions underlying the contract**

- 6.1.1. All information and documents pertaining to SAQA's business that are utilised by the security service providers in connection with the provision of security services will remain the property of SAQA.
- 6.1.2. The security service providers are bound by the policies and professional standards not to disclose any information relating to clients' businesses required in the course of performing their duties to any persons who are not members or staff of the security firm.

#### 6.2. Risks

- 6.2.1. The appointed security service providers have the necessary expertise and resources to fulfil all the requirements of the contract.
- 6.2.2. The appointed security service providers will alert the designated officials, timeously of any problems.
- 6.2.3. All information and documents pertaining to SAQA's business that are utilised by the security service providers in connection with the provision of Security Services will remain the property of SAQA.

# 7. CONTRACT MANAGEMENT

#### 7.1 Responsible body

7.1.1. The Director: Finance and Administration (Deputy Director: Facilities Management) will be the responsible for the management of the process and for ensuring the necessary liaison, including the initial briefing and subsequent interactions with the Security Service Provider and relevant staff.

### 7.2 Management structure

7.2.1. The Security Services function will be an integral part of the organization, operating in accordance with the agreed contractual requirements.

### 8. LOGISTICS AND TIMING

### 14.5.1 Location

14.5.1.1. The security services will be provided at the SAQA offices; SAQA House Building, 1067 Arcadia St, Hatfield, Pretoria.

### 14.5.2 Period of execution & commencement date

14.5.2.1. The security services contract will be for a three year period but may be extended.

# 14.6 Requirements

#### 14.6.1 Personnel

- 14.6.1.1. The South African Qualifications Authority requires the services of a technically skilled and competent team, experienced in the supply of quality security services with the necessary administrative and financial support to provide the required service to the highest standards.
- 14.6.1.2. The supervision of the services will include the monitoring of the program of work, output, and quality of service, training of new practices, discipline, welfare and leadership of those reporting to them.
- 14.6.1.3. The Security service providers shall select and hire security staff according to strict criteria which must include following:
- 14.6.1.3.1. Previous references:
- 14.6.1.3.2. Criminal record check;
- 14.6.1.3.3. Basic medical examination;
- 14.6.1.3.4. Aptitude testing; and
- 14.6.1.3.5. SAPS Fingerprint background check.
- 14.6.1.4. The Security service providers must have a non-racial, non-sexist and non-discriminatory institutional culture and should pay attention to the need to ensure the active participation of persons from previously disadvantaged groups where available. All staff must be independent and free from conflicts of interest in the responsibilities accorded to them.

14.6.1.5. The selection procedures used by the Security service providers to select staff shall be transparent, and shall be based on pre-defined criteria, including professional qualifications, language skills and work experience. The findings of the selection panel shall be recorded. The allocation of staff to SAQA contract shall be subject to approval by the Contracting Authority.

# 14.6.2 Facilities to be provided by the Contracting Authority

14.6.2.1 SAQA will provide the surveillance and access control systems as well as desks and seating.

### 14.6.3 Facilities to be provided by the Security service providers

14.6.3.1. The Security service providers shall ensure that security guards are adequately supported and equipped. The security service providers will be expected to provide their own uniforms, torches, two way radios and other standard security equipment.

#### 14.7 REPORTS

### 14.7.1 Reporting requirements

- 14.7.1.1. Please refer to Section 26 of the General Conditions of Contract.
- 14.7.1.2. The appointed security service providers through the identified Manager within SAQA will provide written monthly reports to the Director: Finance and Administration (Deputy Director: Facilities Management) and these are additional to any required in these Terms of Reference.

# 14.8 MONITORING AND EVALUATION

### 14.8.1 Definition of indicators

14.8.1.1. Performance will be monitored monthly through reports, status meetings, ad-hoc reporting and against the agreed contractual undertakings. It will be evaluated against clarity of communication, degree of adherence to brief, quality of the services rendered, degree of professionalism displayed and effectiveness of management.

### 14.8.2 Special requirements

14.8.1.2. SAQA values its relationships with its stakeholders and works at all times to serve their needs in a positive and facilitating environment. It is therefore very important that the

appointed security service providers work in such a way as to support and maintain these relationships.

### 14.9 FEES

14.9.1. Fees will be a flat monthly charge for the services.

# 14.10 OCCUPATIONAL HEALTH & SAFETY

14.10.1. In terms of the Occupational Health & Safety Act 83 of 1993 as amended, the appointed service provider shall furnish SAQA with a Health & Safety Plan as per attached document.

#### MINIMUM SERVICES LEVELS AND APPLICABLE PENALTIES Minimum services levels Service description **Penalty** Guards certifications 100% availability of the scholastic certificates on site including: 2% of monthly fee for the relevant Registration certificates from PSIRA for each and every individual personnel for each person employed to render services. and every incident Training certificates of successfully completed courses as prescribed by PSIRA. All other relevant certificates Identity document (card). 2% of monthly fee Dress code: The service provider undertakes to ensure that each and every for the relevant member of the security personnel will at all times when on duty be (uniform and identification) personnel for each fully equipped in respect of: and every incident A full uniform: neat and clearly identifiable uniform of the service provider which will include matching rain coats and overcoats for personnel performing duties on the external premises of the site. A clear identification card of the company with the members photo, identification photo, identification and staff number on it, worn conspicuously on every guard at all times. Security Aids 100% availability of Security Aids on site including: 2% of monthly fee for each and every Torch (whilst on night shift) incident Two-way radio Occurrence book, Vehicle Register, Service Delivery Management 100% of all standard reports provided within the predefined timeframes. 2% of monthly fee Reports for each and every incident 95% of all ad-hoc reports provided within stipulated timeframes 2% of monthly fee for each and every incident Tax compliance with SARS for the dWatforTax compliance with SARS for the duration of the contract. CSD 2% of monthly fee of the contract. report on Tax status for each and every incident Payment of personnel salaries or 100% compliance on the payment of salaries or wages on the prepenalty of 5% of determined date, if the date falls on weekend, payments must be made wages the monthly on the last weekday. payment invoice/certificate for each and every incident First occurrence:

Letter of noncompliance issued

occurrence: Final letter of noncompliance Third occurrence:

by SAQA Second

		Immediate Termination of contract
Payment of medical benefit for the guarding personnel as condition of services	100% compliance on the payment of medical benefit for the guarding personnel as condition of services	penalty of 5% of the monthly payment invoice/certificate for each and every incident
Provide the correct number of staff for each shift	100% Provision of correct number of staff for each shift	penalty of 5% of the monthly payment invoice/certificate for each and every incident First occurrence: Letter of noncompliance issued by SAQA Second occurrence: Final letter of noncompliance Third occurrence: Termination of
Vigilant security/guarding personnel with zero tolerance to sleeping on duty and /or deserting post and or negligence in the performance of guard duty and/or arriving late for duty	100% alertness by the guarding/security officers for the shift	contract  penalty of 5% of the monthly payment invoice/certificate for each and every incident  Guard to be immediately removed from site and replaced within 2 hours  First re-occurrence: Letter of non-compliance issued by SAQA

# 14.11. PENALTY MAXIMUM LIMIT AND SERVICE LEVEL DISPUTES

14.11.1. The maximum penalties for poor performance and other non-compliance to contract will be limited to 25% per month of the total monthly fees. Furthermore, should the 25% limit be reached five (5) times during the contract period, the SAQA reserves the right to immediately enter into a Service Dispute, that may result in the termination of the contract.

- 14.11.2. Notwithstanding the aforementioned, and without prejudice to any other rights that SAQA has, SAQA reserves the right to enter into Service Disputes at any point in time with the view of contract cancellation. During a Service Dispute, the service provider shall continue to render services in terms in accordance with service levels.
- 14.11.3. The enforcement of a penalty does not exempt the bidder from resolving a problem nor stops the repetitive levying of the penalty at the stipulated percentage value of a

Particular service level. The penalty shall be enforced for subsequent periods of non-performance until resolved. Only penalties will apply and no service credits will accrue.

#### **DUTIES FOR PERSONNEL**

15.1. As a minimum, it is expected that the appointed service provider will perform the following:

# (a) Day shift

- i. Monitor and document the entry and exit of visitors to SAQA House.
- ii. Record entry and exit of all staff and visitors at all times on weekends and public holidays
- iii. Record & Monitor contractors who enter the premises on weekends and public holidays
- iv. Record entry and exit of visitors at the motor gate.
- v. Issue permits to delivery vehicles drivers and notify the person to whom the goods are to be delivered before allowing entry.
- vi. Unlock and lock all access gates to the office at 06H00 during weekdays, holidays and weekends excluded)
- vii. Ensure that gates and doors remain locked on weekends and holidays
- viii. Ensure that no unauthorized persons enter the premises
- ix. Search the vehicles leaving SAQA House at random
- x. Remove any unruly abusive person from the premises
- xi. Protection of building occupants and SAQA property
- xii. React to alarms in accordance with instructions from Facilities staff or Emergency Controller
- xiii. Confront all suspicious persons and determine whether they are authorized to be on the premises
- xiv. Undertake regular patrols of the premises at regular intervals.

# (b) Night Shift

- i. Monitor the entry and exit of visitors to SAQA House.
- ii. Record entry and exit of all staff and visitors at all times on weekends and public holidays
- iii. Record & Monitor contractors who enter the premises on during office hours, (weekends and public holidays as and when requested by the Deputy Director: Facilities Management)
- iv. Record entry and exit of visitors at the motor gate.
- v. Undertake regular patrols of the premises at regular intervals.
- vi. Escort staff members to their cars(where required)
- vii. Record any unlocked doors and open windows in the occurrence book and immediately report to the Deputy Director: Facilities Management.
- viii. Clock during every patrol at each clock point whilst observing the area for any problems or intrusions
- ix. Not to allow contractors on site without prior approval from the Facilities Manager or his /her delegate.
- x. To have available least two fully charged torches per night to be used for patrolling and whenever needed.

# 15.2 Guarding

- 15.2.1 Protect people and property against the harmful actions by other parties
- 15.2.2 The vigilant and tactful protection of property and personnel against any attempt by any person to unlawfully or unauthorized to enter the premises of SAQA.

#### 15.2 Patrolling

15.2.1 A pro-active method of observing the environment for any form of security threat or other hazards which may have the potential to cause damage to property or injury to people. Sustained vigilance and discipline are of the utmost importance. Patrolling should be done by displaying high visibility in the area.

# a) Purpose of patrols

- i. To ensure that all vulnerable points or key areas are frequently visited to maintain security against intrusion by any unauthorized persons.
- ii. To check for intruders and ascertain their rights to be present in that particular area of the premises.
- iii. To check the perimeter fences and security lights to ensure that it is operational.

- iv. To check for potential safety hazards and to report any problems.
- v. To ensure the safety of all keys entrusted to security staff

#### b) Patrol methods

- (i) Patrols must be methodical and conscientious.
- (ii) The guards on patrol must be given clear and concise instructions as to their duties and how the patrol is to be performed.
- (iii) The extent and timing of patrols should be intelligently varied and must not form a routine where possible.
- (iv) If possible the person on patrol must report his/her position from time to time.
- (v) SAQA staff and other occupants of the building must at all times identify themselves by recognized methods of identification before being allowed on the premises.
- (vi) SAQA is a Gun free Zone. Nobody will be allowed to bring any gun/ weapon or explosive devices onto the premises.
- (vii)Nobody will be allowed to carry out any activity on the premises that is prohibited by Management or Law.

### 15.4 Entrance control

- 15.4.1 To ensure that no unwanted or unauthorized person/s enter the premises or part of the premises.
- 15.4.2 Security staff on duty at the reception will monitor the access of visitors using temporary access cards by checking that the cards are returned via the drop box at the turn stall.
- 15.4.3 Visitors making use of the motor gate as a point of entry will be scanned via the e-Scan system before being directed to the SAQA Reception desk on the ground floor

#### 15.5 Access Control

- 15.5.1 To ensure that people and vehicles leaving the premises do not remove SAQA property without having official permission.
- 15.5.2 Searching of vehicles must be done as per instruction.

# 15.6 Electronic Active Guard Patrol Monitoring System

15.6.1 This system shall be capable of logging hours of patrol through individual scans as guard scans at the various monitoring points.

15.6.2 Security company must log each daily round trip, including time of arrival and departure for each patrol, with the electronic logging system. Logging system shall be fully charged and operational at the commencement of each new shift.

# 15.7 CCTV Monitoring

- 15.7.1 Security Officers monitoring the SAQA CCTV system must have the relevant skills, knowledge and experience to effectively monitor and analyse the system/ CCTV risks
- 15.7.2 Ensure criminal incidents and other transgressions are detected and reported for further investigation.
- 15.7.3 Observe and monitor access and movement in all areas in order to detect and record suspicious behaviour or incidents.
- 15.7.4 Report equipment failure to the site supervisor and logging it in the incidents occurrence book.

# 15.8 Service Improvement plan

- 15.8.1 The appointed service provider shall be required to continuously introduce, implement and maintain a service improvement plan for the service offered to SAQA, including but not limited to the following:
  - a) Risk reduction
  - b) Cost reduction
  - c) Performance improvement
  - d) Increased service availability
  - e) Updating existing improvements

### 15.9 Service Level Agreement

- 15.9.1 Although it would be impractical and extremely difficult to determine the actual damage to SAQA if the appointed Security Company or its employees were to fail in providing the required performances and services according to the agreed scope, timelines and agreements. However SAQA expects to receive some form of compensation or benefit from the service provider's failure to perform as agreed.
- 15.9.2 Notwithstanding its rights that will be set in the Service Level Agreement, SAQA will determine what reasonable punitive actions will be applicable if the appointed security company fails to perform in accordance with the schedule of performance deficiency.

# 15.10 Meetings

- 15.10.1 The successful service provider shall appoint its site representative to attend weekly service management meetings. These meetings will deal with the performance of the serving company up to the previous week and any issues or risks addressed, together with any other agenda items identified by any of the parties.
- 15.10.2 Annual review meetings will include topics discussed during the weekly meetings, pricing reviews and the review of the Service Level Agreement.
- 15.9.3 All meetings will be held at the SAQA premises.

# **SECTION 4: EVALUATION CRITERIA**

# 1. THE BID WILL BE EVALUATED ON THREE (3) STAGES:

- 1.1. Stage 1: Screening of mandatory documents;
- 1.2. **Stage 2:** Functionality Evaluation
- 1.3. Stage 3: Price and B-BBEE Evaluation

#### 2. SCREENING OF MANDATORY DOCUMENTS

- 2.1. Bidders must comply with this section as this section forms the basis of evaluation of bidder's proposal. In order for a bidder to qualify to be evaluated for functionality, a bidder must not have been disqualified on compliance with any conditions or mandatory requirements preceding this phase of the evaluation.
- 2.2. Original or Certified copy of a Certificate of Compliance from the Department of Labour in respect of Unemployment Insurance Fund (UIF).
- 2.3. Certified copy of a Letter of Good Standing from Department of Labour in respect of Compensation for occupational Injuries and Disease Act (COIDA).
  Must have and provide the registration Certificate for the company
- 2.4. Certified copy registration Certificate for the company and a valid Letter of Good Standing from PSIRA.
- 2.5. Certified copy of company owner/s registration with PSIRA.
- 2.6. Bidders **must** adhere to all the requirements of the Basic conditions of Employment Act (BCEA). Evidence of compliance to this Act must be submitted with the proposal.
- 2.7. Bidders **must** provide basic employee benefits such as a pension/provident fund and medical aid cover to their employees. In this regard a breakdown of the remuneration package must be submitted.
- 2.7.1. Financial Due Diligence Bidders must submit a letter of good standing from their primary bank

### 3. FUNCTIONALITY EVALUATION

3.1. Functionality will be scored against the following criteria. Please note that where a "Minimum Rating to Qualify" for a criterion has been indicated, a bidder shall be disqualified where the bidder does not achieve the minimum rating.

Criteria	Sub-criteria	Points
Experience of bidder's key personnel that will be assigned to the contract: (Attach Curriculum Vitae (CV's) of guarding personnel and Certificates)	<ul> <li>Guarding personnel with no working experience = 0 points</li> <li>Guarding personnel with 1 to 2 years of working experience = 10 points</li> <li>Guarding personnel with over 2 years to 4 years of working experience = 15 points</li> <li>Guarding personnel with over 4 years of working experience = 20 points</li> </ul>	20
Quality of methodology:  Methodology proposal must be attached	<ul> <li>Describe, in detail, exactly how you propose to carry out the activities to achieve the outcomes identified in the Terms of Reference =30 points</li> <li>Identify any possible problems that might hinder delivery and indicate how you will avoid, or overcome such problems = 5 point</li> <li>Describe how the work will be managed =5 point</li> <li>Provide a training plan and approach for the security officials in line with PSIRA requirements =5 points</li> <li>Demonstrate how you will manage contingencies such as armed robbery; Labour unrest, Strike; Reaction unit; Bomb threats etc. = 5 points</li> </ul>	50
Bidder's relevant experience for the assignment: Provide the following: (Attach reference letters, with details of contract value and period)	The name of the organisation where similar services were provided. SAQA reserves the right to contact these organisations, without prior notice to the bidder.  Bidder with up to one contract of similar services = 10 points  Bidder with two contracts of similar services = 15 points  Bidder with three contracts of similar services = 20 points  Bidder with four contracts of similar services = 25 points  five or more contracts of similar services = 30 points	30
Total points	1	100

### 4. MINIMUM SCORING

4.1. In order to qualify to be evaluated for the phase following functionality, a bidder must have: obtained a minimum of 80 points out of the total points for functionality. After functionality evaluation, qualifying bids will be evaluated in accordance with the 80/20 preference point

system, as contemplated in the Preferential Procurement Policy Framework Act (Act 5 of 2000), Preferential Procurement Regulation 2017.

# 5. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

5.1. In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (80/20 system)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

# **SECTION 5: PRICE SCHEDULE AND B-BBEE**

# TOTAL COST OF OWNERSHIP PRICING SCHEDULES SBD 3.1

# NOTE: ONLY FIRM PRICES WILL BE ACCEPTED.

Name of bidder	Bid number	Closing Date and Time
	SAQA 0002/17 DFA	02 November 2017, 11:00

# OFFER TO BE VALID FOR 90 DAYS FROM THE CLOSING DATE OF BID.

YEAR 1: TOTAL COST OF OWNERSHIP SUMMARY OF COST BREAKDOWN					
ITEM DESCRIPTION	QUANTITY	SHIFT PRICE PER MONTH (INCLUDING VAT)	TOTAL PRICE PER ANNUM (INCLUDING VAT)		
Supply of three (3) security guards for the day shift;	1 X Grade C 2 X Grade D				
Supply of two (2) security guards for the night shift;	2 X Grade D				
Supply of two (2) security guards for change-over of shifts	2 X Grade D				
SUB -TOTAL (VAT INCLUSIVE)	(1 <sup>ST</sup> YEAR)		R		
YEAR 2: TOTAL COST	OF OWNERSHIP	SUMMARY OF COST I	BREAKDOWN		
ITEM DESCRIPTION	QUANTITY	SHIFT PRICE PER MONTH (INCLUDING VAT)	TOTAL PRICE PER ANNUM (INCLUDING VAT)		
Supply of three (3) security guards for the day shift;	1 X Grade C 2 X Grade D				

Supply of two (2) security guards for the night shift;	2 X Grade D			
Supply of two (2) security guards for change-over of shifts	2 X Grade D			
SUB -TOTAL (VAT INCLUSIVE) (2 <sup>ND</sup> YEAR)				R
YEAR 3: TOTAL COST	OF OWNERSHIP	SUMMA	RY OF COST E	BREAKDOWN
ITEM DESCRIPTION	QUANTITY	r	PRICE PER MONTH UDING VAT)	TOTAL PRICE PER ANNUM (INCLUDING VAT)
Supply of three (3) security guards for the day shift;	1 X Grade C 2 X Grade D			
Supply of two (2) security guards for the night shift;	2 X Grade D			
Supply of two (2) security guards for change-over of shifts	2 X Grade D			
SUB -TOTAL (VAT INCLUSIVE) (	(3 <sup>RD</sup> YEAR)			R
YEAR 1 <sup>ST</sup> , 2 <sup>ND</sup>	AND 3 <sup>RD</sup> : SUMMA	RY OF	COST BREAKI	DOWN
YEAR			тс	OTAL PRICE
1 <sup>ST</sup> YEAR			R	
2 <sup>ND</sup> YEAR			R	
3 <sup>RD</sup> YEAR			R	
GRAND -TOTAL (VAT INCLUSIVE)			R	

#### PREFERENCE POINTS CLAIM IN TERMS OF PPR 2017 (SBD 6.1)

# PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

#### 6. GENERAL CONDITIONS

- 6.1. The following preference point systems are applicable to all bids:
  - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
  - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

6.2.

- a) The value of this bid is estimated to **not exceed** R50 000 000 (all applicable taxes included) and therefore the **80/20** preference point system shall be applicable;
- 6.3. Points for this bid shall be awarded for:
  - (a) Price; and
  - (b) B-BBEE Status Level of Contributor.
- 6.4. The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTOR	20
TOTAL POINTS FOR PRICE AND B-BBEE MUST NOT EXCEED	100

- 6.5. Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the bid will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.
- 6.6. The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

#### 7. DEFINITIONS

- (a) **"B-BBEE"** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (b) "B-BBEE status level of contributor" means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (c) "bid" means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;
- (d) "Broad-Based Black Economic Empowerment Act" means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- **(e) "EME"** means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (f) "Functionality" means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.
- (g) "prices" includes all applicable taxes less all unconditional discounts;
- (h) "proof of B-BBEE status level of contributor" means:

B-BBEE Status level certificate issued by an authorized body or person;

A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;

Any other requirement prescribed in terms of the B-BBEE Act;

- "QSE" means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (j) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

#### 8. POINTS AWARDED FOR PRICE

### 8.1. THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$Ps = 80\left(1 - \frac{Pt - P\min}{P\min}\right)$$
 or  $Ps = 90\left(1 - \frac{Pt - P\min}{P\min}\right)$ 

Where

Ps = Points scored for price of bid under consideration

Pt = Price of bid under consideration

Pmin = Price of lowest acceptable bid

#### 9. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

9.1. In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in

accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (90/10 system)	Number of points (80/20 system)
1	10	20
2	9	18
3	6	14
4	5	12
5	4	8
6	3	6
7	2	4
8	1	2
Non-compliant contributor	0	0

# 10. BID DECLARATION

10.1. Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

11.	B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 1.4
	AND 4.1

11.1.	B-BBEE Status Level of Contributor:	. =(maximum of 10 or 20 points)
		7.1 must be in accordance with the table reflected in lated by relevant proof of B-BBEE status level or

# 12. SUB-CONTRACTING

12.1. Will any portion of the contract be sub-contracted?

(Tick applicable box)

YES	NO	
-----	----	--

12.	1	1	If ۱	/es	ind	icate	٠
1 ~ .				, 00,	IIII	loato	

- i) What percentage of the contract will be subcontracted.....%
- ii) The name of the sub-contractor.....
- iii) The B-BBEE status level of the sub-contractor.....
- iv) Whether the sub-contractor is an EME or QSE

(Tick applicable box)
YES NO

v) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations, 2017:

Designated Group: An EME or QSE which is at last 51% owned	EME	QSE
by:		

Black people			
Black people who are youth			
Black people who are women			
Black people with disabilities			
Black people living in rural or underdeveloped areas or townships			
Cooperative owned by black people			
Black people who are military veterans			
OR			
Any EME			
Any QSE			

13.	DECLARATION WITH REGARD TO COMPANY/FIRM
13.1.	Name of company/firm:
13.2.	VAT registration number:
13.3.	Company registration number:
13.4.	TYPE OF COMPANY/ FIRM
	Partnership/Joint Venture / Consortium One person business/sole propriety Close corporation Company (Pty) Limited [TICK APPLICABLE BOX]
13.5.	DESCRIBE PRINCIPAL BUSINESS ACTIVITIES
13.6.	COMPANY CLASSIFICATION
10.0.	Manufacturer Supplier Professional service provider Other service providers, e.g. transporter, etc. [TICK APPLICABLE BOX]
13.7.	Total number of years the company/firm has been in business:
13.8.	I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:
	i) The information furnished is true and correct;

ii) The preference points claimed are in accordance with the General Conditions as

indicated in paragraph 1 of this form;

- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- iv) If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have
  - (a) disqualify the person from the bidding process;
  - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
  - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
  - (d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and
  - (e) forward the matter for criminal prosecution.

WITNESSES		SIGNATURE(S) OF BIDDERS(S)
1	DATE:	
2	ADDRESS	