

## Processing time and delay

Processing time refers to the time required to process and finalise applications and to make results available.

Processing time does not include the time during which an application is on its way to SAQA, or results are on their way back to the applicant. Time is calculated from the date of receipt of a complete application up to and including the release of results.

SAQA will make results available within a **maximum period of three months** from the date of receipt of an application.

**SAQA does not accept responsibility for delays caused by non-compliant applications.**

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Turnaround time is significantly influenced by the process to verify qualification awards, with specific reference to the time it takes foreign awarding bodies to respond to our verification requests.

The quicker we receive responses, the quicker we can finalise applications – even as quickly as within one week.

You will normally be informed of progress, or the lack of it. If SAQA requires additional documentation or information from you, be sure to respond promptly.