Recognition decisions

SAQA has a *mandate* to evaluate foreign qualifications in terms of section 13(m) of the <u>National Qualifications Framework Act</u>, 67 of 2008.

The evaluation process includes the following:

- 1. Verification (authentication of the status of institutions and the qualifications offered by them; and the genuineness of qualification documents and the awards made to individuals); and
- 2. Comparison (of the foreign qualifications with South African qualifications, considering the structure and outcomes of the foreign qualifications, to locate them within the South African NQF).

The evaluation process is concluded by one of two decisions; each of which is reached already after the verification phase:

- **Decision A**, to recognise a qualification, leads to the comparison phase, which results in the issuing of a Certificate of Evaluation indicating how the qualification is located within the NQF.
- Decision B, to not recognise a qualification, is communicated to the applicant in a letter and reasons for the decision provided.

Decision B: Decision A: Qualification Qualification not recognised Issuing body not recognised Certificate of Evaluation accredited or recognised indicates location within in national system of that NQF country Issuing body recognised or accredited, but not authorized to offer that qualification / qualification not a part of the national system of qualifications Qualification not authentic and not awarded to individual concerned

Qualification holders can appeal against the outcome of Decision A, or against Decision B. A two-stage appeal process (review and final appeal) is in place to resolve appeals. This process is based on the approved Foreign Qualifications Evaluation Appeal Policy. A fee is charged for appeal. This fee is refunded when an appeal is upheld. The current fee is indicated in the Appeal registration form, which is updated annually.

Before resorting to a formal appeal, qualification holders have the option of seeking clarification of the outcome of the evaluation process and the recognition decision taken by SAQA. This provides the opportunity to deal with issues of misunderstanding.