IMPORTANT NOTICE:

APPLICANTS FOR THE EVALUATION OF FOREIGN QUALIFICATIONS

SAQA decided to change the current practice of third party representatives applying on behalf of qualification holders (QHs). As from **16 September 2019**, only QHs themselves will be entitled to lodge online applications for the evaluation of their foreign qualifications.

SAQA based its decision on the following business considerations:

- Protection of private details and direct communication between SAQA and QHs;
- Simplified payment processes;
- Easy and direct access, by QHs, to the electronic SAQA Certificate of Evaluation (eSCoE), as well as to future online products like appeals and requests for corrections;
- Simplification of related development initiatives by SAQA; and
- Better integration across SAQA systems.

The above does not preclude third parties such as family members, immigration agents, attorneys and other representatives from providing assistance to QHs throughout the administration of the process, (including, but not limited to, sponsorship, translation, preparation and submission of actual application packs and collection of results), but it makes QHs *prima facie* owners of their applications and the outcomes thereof. Assistance provided to QHs by third parties is done independently of SAQA processes; and SAQA will interact with such third parties only where those are parents or legal guardians of the affected QHs.

**Pipeline applications made by third parties on behalf of QHs before 16 September 2019** will be accepted and concluded.

SAQA trusts this will contribute to the improvement of the foreign qualifications evaluation and advisory service.